

Write an EPIC action plan for your organisation



What is the EPIC campaign?

EPIC is about what we want organisations to do to make sure that they think about the needs of disabled people.



We especially want them to think about how Covid has changed things for people and what they can do to help.

EPIC stands for 4 things we want organisations to think about



EPIC stands for

E – extra resources and support

P – personalised support

I – involve disabled people

C – check you are following the Law



An EPIC action plan is a plan any organisation can write.

They can use it to think about how to make their services better for disabled people.



To write your EPIC action plan, you can use our questions to help you.

We have done questions for each section of your plan.

This is just to get you started.



E – extra resources and support

- What else can you do to support customers, visitors or staff who are disabled?



- Is your building accessible enough?



- Have you asked disabled customers, visitors or staff what would help them?



- Have you checked that any reasonable adjustments you have already made are still working well?
- Do you know if people's needs have changed because of Covid?



P – personalised support

- Can you be more flexible in how you provide your services?
- Do you put your information in accessible formats for people?
- What training do your staff have? Do they know how to help disabled people?



I – involve disabled people

- Do you make sure that disabled people can be involved in decisions that affect them?
- Do you know who your disabled customers, visitors and staff are and what they need?
- Are any of your senior managers, board members or trustees disabled people?
- Do you let staff members who are disabled help your organisation to be better?
- Do you listen to feedback from disabled people? Do you use it to make things better?





C – check you are following the law

- Do you know what the law says you have to do about equality? Do you do it?



- Are you doing enough to remove barriers for disabled people, so they can use your services?



- Do you know where to go for help and advice about equality for disabled people?

- Do you check to make sure that all your policies treat disabled people equally?



- Have you spent time thinking about what else your organisation needs to do to support disabled people during Covid?



Ask for help.

We are happy to help you with your EPIC action plan.

Call Richard Boggie on 07498 317352
or email
richard@difference-northeast.org.uk